EST 1892 **LSBU**

Leading Networks
in Health and Care

London South Bank University are at the cutting edge of developments in Network Leadership. This new e-learning programme provides all you need to know to lead an effective network.

Background

Collaboration through networks is needed if the NHS and Social Care are going to meet people's complex needs, and learn together. There has been a rapid rise in types of networks from clinical networks, to Primary Care Networks, to Integrated Care Systems as well as quality collaboratives and learning networks such as communities of practice.

But networks are very different from traditional Health and Care organisations which rely primarily on hierarchy and performance management. Networks require different skills from their leaders in order to get the most out of the members, and to ensure that they make an impact. This programme provides network leaders with the skills and knowledge to ensure their networks achieve the ambitions of the members, and make a real difference to people's health and wellbeing.

Who is this programme for?

This programme is aimed at Network Leaders, Aspiring Network Leaders, Network Members who want to contribute to the effectiveness of your network. Your network can be for instance in primary care (PCNs), a Clinical Network, an integrated collaborations/ care system. You will get the most out of the programme if you are in a live network, and can commit to all 18 hours, actively contributing to a learning community.

> **The value proposition of the network has and continues to increase.**
> *The NHS R&D Forum Network*

Learning outcomes

The programme will develop participants ability to:
1. Identify ways in which to lead and organise their network to achieve the network goals and ambitions
2. Develop plans to facilitate the impact of the network they lead, ensuring it is as effective as it can be
3. Develop insights, strategies and approaches for facilitating their membership and ensuring their network's health and sustainability
4. Identify most appropriate methods for engaging and communicating with their members

> **The Clinical Director of the Newham Central PCN designed the PCN to secure effective working, based on her learning (2019).**
>
> **Network leaders cite the improvement in their network's focus, and the connectivity and engagement of members in their networks as a result of the course learning (2020).**

A learning community of network leaders

The programme will contribute to the development of a network/community of thought leaders in Networks in relation to whole system re-design and delivery. The programme will provide a safe learning environment where participants can explore, discuss, share and decide on good practice with colleagues supported by first class health leadership development practitioners

Learning style/method

This programme will:
- Challenge you to think differently
- Provoke thinking and action with frameworks and models
- Utilise real data and real issues as part of the learning process
- Support learning from experiences.
- Expose you to examples of networks that work.

Programme elements:

The programme consists of 4 online modules to be accessed in your own time over a 3 week period; 3 'Live' sessions where we come together as a learning community in a Community of Practice to apply your learning; a 'book club' where you can discuss what you are learning; and an online resource.

Modules:
Module 1: Leading Networks
Module 2: What Makes Networks Work?
Module 3: Engaging Members and Adding Value
Module 4: Sustaining your network

Core Components

- E-Learning Modules with a mixture of reading, videos, podcasts, exercises and opportunities to reflect and apply your learning.
- Communities of Practice where we come together in real time to explore the nuts and bolts of applying your learning to your network, through peer collaborative learning.
- What's app group/Linkedin group – to share ideas, and support each other.
- Online portal with materials, articles, and other learning resources – which can be accessed during and after the programme.

Outline Programme with indicative content

Onboarding – briefing to help you get set up for the online course

Introduction Session (2 hours)
1. Course Principles
2. Course Process
3. The Book Club' groups
4. Preparation for the Modules

Modules take up to 4 hours each.

Module 1: Leading Networks
1. 'What are Networks'
2. Leading Networks
3. Is a network right for your work?
4. Collaborative Leadership

Module 2: What Makes Networks Work?
1. Developing network purpose
2. Types of Networks
3. Why Networks Fail
4. Governance in Networks

Module 3 : Engaging Members and Adding Value
1. Reviewing the LSBU Network Maturity Matrix
2. Engaging Members and Generating Value
3. The Roles Members take in Networks
4. Key Questions for network leaders
5. Demonstrating Impact and benefits.

Module 4: Sustaining your network
1. Membership Survey
2. The Ebb and Flow of Networks
3. Planning for sustainability
4. Running a Network Workshop
5. Policy and Networks

Live Sessions – Community of Practice 2 hours
These live sessions explore topics of your choosing with the Faculty team and your co-learners.

Charge/costing

£799 per person. Capacity 50 participants.

Logistics

The programme takes place online.
Modules have to be completed before the Live sessions

Dates:

Module 1 Release date	Mon 28th June 2021
Live Session Introductory Session	Wed 30th June 2021, 4pm – 6pm
Module 2 Release date	Mon 19th July 2021
Live Session – Community of Practice 1	Wed 21st July 2021, 4pm – 6pm
Module 3 Release date	Mon 9th Aug 2021
Module 4 Release date	Mon 6th Sept 2021
Live Session – Community of Practice 2	Thur 9th Sept 2021, 4pm – 6pm
Live Session– Community of Practice 3	Wed 6th Oct 2021, 4pm – 6pm

Health Systems Innovation Lab Team

Prof Becky Malby, Sophie Edwards, Carol Read
Prof Malby developed The Source 4 Networks (S4N) website for NHS England based on her research, with Carol Read. S4N is a platform of evidence-based resources to support health network leaders (in the UK and globally) including a diagnostic toolkit for network leaders to use to develop their networks capacity and capability. S4N has international reach with 21,213 members from 117 countries Becky and Sophie collaborated to develop the prototype for this programme - an E-learning programme Developing Effective Networks for Change and Improvement for NHSE&I.

The March Network (a £1.25m network of researchers, citizens, policy makers and service providers funded by UKRI to better understand and shape mental health services) used the S4N diagnostic tools to launch and develop their network approach "The S4N resources have helped to ensure this has been a democratic network process with lots of input from different stakeholders." This lead to over 1000 people joining the network, working together on sandpit events, publishing joint papers, policy reports with the World Health Organisation and public engagement events with the BBC (Sept 2019), which has in turn lead to the spread of best practice through new collaborations between members.

About London South Bank University

London South Bank University has been transforming lives, businesses and communities for more than 120 years. Our goal is to deliver:
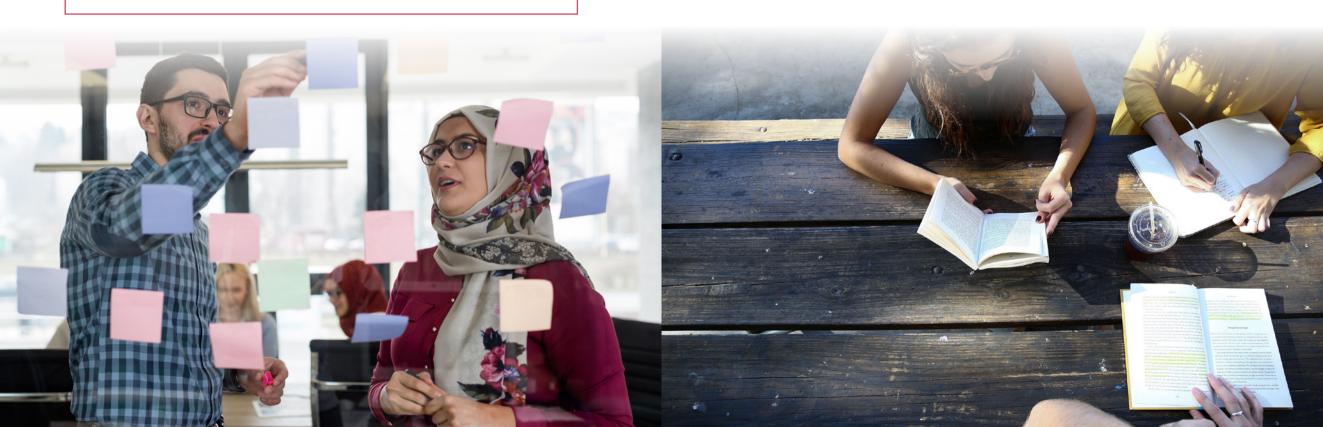• Student success
• Real world impact
• Access to opportunity

We are one of the top three modern universities in London for research. Over 70% of our research is considered world leading and internationally excellent. Our research is relevant and actively used in industry with 73% of our work having global impact.

150 British SMEs and major companies have commercial partnerships with LSBU. Nearly 1,000 employers use LSBU to train their staff.

We are challenge-focused and solution-driven, using cross-disciplinary teams to deliver maximum impact for our partners through consultancy, research, training and education. We work with private and public providers, drawing on our expertise in the following areas in Health and Social Care Delivery:
• Workforce innovation, education and development
• Innovation in health and social care delivery
• Service user engagement and experience

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